• Welcome – SIEC Chair Terry Hall at 10:00hrs

### Comments from Deputy Secretary Talmadge

- o Highlighted National Public Safety Telecommunicators Week
  - Thanks and acknowledgement
  - Governor Northam proclamation (link)
- Look to the SIEC for advice and guidance as we look to move the Commonwealth forward
  - COMLINC program is high priority
  - Fully resourced and funded to include full-time positions
  - Fully funded service provided service provided to all localities and stakeholders across the Commonwealth
  - Entered into contracts to purchase and expand COMLINC into all 911
    Centers and other key stakeholders (state agencies and Port of Virginia)
  - This is a turnkey operation
    - Installation, sustainment, software, training and 24-hour hotline
    - Localities only need to provide time for training and access to the internet
  - VSP is the implementing and supporting agency for the program at the state level
- SCIP
  - Need to finalize this. Initial draft was done, but then COVID delayed the process
  - The new SWIC will engage this, with the SIEC providing staffing support
  - 90% solution desirable
  - Incorporate COMLINC
  - Address NG9-1-1 concerns, issues, opportunities
- o Announcement and welcome of the new SWIC Gabe Elias
  - Previous SWIC (Tom Crabbs) moved to another position under Veterans and Defense Affairs
  - Gabe Elias is from the Charlottesville/Albemarle area
- SWIC Gabe Elias
  - Comments and appreciations
- SIEC Chair Terry Hall
  - Welcome to the new SWIC and excited to have Mr. Elias on board

#### Roll Call – SIEC Chair Terry Hall

o 22 Members Present (see attached list, present members in bold)

#### Approval of Minutes

No quorum – meeting minutes not approved

### • Update from FirstNet: Program Update (Lori Stone, FirstNet Authority)

- Contract management
  - 25 year contract has about 1,000 deliverables due into the Authority every month
  - 14 day review cycle
  - Required reinvestment of funds that goes back into the network
    - Guided by Authority surveys/questions/discussions (engagements) with users/stakeholders
  - Upgrade deliverable fleet 76 currently
    - Last year used 750 times in the nationwide
  - FirstNet adding 5G
    - 38 cities and 20 venues
    - Need to be on a 5G device and be on a 5G rate plan
      - Same cost as 4G rate plan

### • Update from FirstNet: Nashville Bombing (Alex Rafii, FirstNet Program, Manager)

- Team Introduction
  - Paul Hunt Account Area: I-295/64 and East, South to NC
  - Bill Tegethoff Account Area: Central and Western VA plus State accounts
  - Celia Carmo-Bryfogle Account Area: Rest of Northern VA
  - Joe Shahoud radio access network (RAN) engineer
- 25 year contract build-out
  - Ahead of schedule
  - Doing very well in the Commonwealth
- Joe Shahoud
  - Macro Network
    - 2019 19 new sites
    - 2020 37 new sites, 14 of which were Governor-committed
    - 2021 5 new sites, with 20 more in pipeline
    - Governor-committed FirstNet sites: 23 total, 20 complete
  - Band 14 build 727 complete (of 925 planned)
  - Small Cell (CRAN) 217 new small cells in last two years across state
  - Feature evolution
    - MegaRange (HPUE high power user equipment)
    - FirstNet PTT
    - Response for FirstNet Z-axis (vertical) tracking

- O January 6, 2021 Washington DC
  - Speech cluster (White House location)
    - FirstNet users: 1,598
    - AT&T commercial users: 52,428
    - FirstNet sustained average data throughput compared to commercial users
    - During peak hours
      - Pre-empted or dropped commercial users at a rate of 55,000 in the busy hour to make room for first responders
      - 1,700 blocks at the peak hour
  - Capitol cluster
    - FirstNet users: 3,083
    - AT&T commercial users: 54,444
    - FirstNet sustained average data throughput compared to commercial users
    - During Peak Hours
      - 550 commercial users denied access
  - Due to extra capacity from temporary assets brought in around the Capitol, there were fewer blocks
- Nashville Bombing
  - Explosion at a central office
    - Nashville is an in-footprint territory for AT&T
    - Two city blocks destroyed, building intact, power outage, main water lines ruptured
    - Battery backup manages copper lines in roughly two states
      - Lasted for 4 hours
    - Generator didn't turn on due to damage
    - Area was a crime scene
  - Central office (CO) supported all the wireline telephones for the surrounding area
    - Connectivity to several mobile telephone switching offices (MTSO, for wireless) also lost
  - Within 4 hours, first FirstNet SatCOLT (satellite-connected FirstNet cell site on a light truck platform) arrived to support local-area responders
  - Loss of all wireline and wireless connectivity
  - Estimated 17 deployables in/around area
  - 24 hours 25% of mobility up and running
  - 36 hours all water pumped out, crime scene moved
  - 72 hours all service up and running

- What is the backup to the backup?
  - Backup for wireless network and backup for immediate situation
  - "Triversity"
    - Executing nationwide level that all central offices don't terminate at building like this
      - It terminates, it has back up, then routes back up so this always a live circuit that can handle all the traffic going to another central office
- Increased cooperation between telecommunications carriers related to critical infrastructure protection, mitigation, response
- Discussion
  - Deputy Secretary Talmadge is now the National Governors' Association (NGA) representative to the FirstNet Public Safety Advisory Committee (PSAC)
  - Importance of critical infrastructure protection, including capturing in SCIP
  - Question about potential for FCC pre-emption of local zoning approval of 5G sites: Mr. Rafii to research
- Compact Rapid Deployable
  - Comes on wheels, has a satellite backhaul, antenna, and can broadcast Band 14
  - Discussion on having a demo in Central Virginia

### • COMLINC Program Update (Richard Schoonover)

- 18 sites updated to date
- Planning to have 50 sites upgraded by December 2021
- Change in the way services are offered
  - VSP has 4 dedicated employees
    - Responsibilities and funding include COMLINC training
  - Piloting listen-only VSP talkgroups: Instead of a scanner, COMLINC member agencies can use COMLINC to listen to the primary and secondary working channels for the local Division
  - Additional RF resources may be added to make patching simpler
  - Potential for re-assigning resources to enhance localities' abilities to reach VSP Division dispatch centers via COMLINC instead of phone
- Next sites to be upgraded
  - Louisa County, Washington County, and King George County
- Two install teams working at once
  - Can complete 2 upgrades/sites per week

#### COMLINC MOA

- Sent out to localities that were already site surveyed, down, or had different equipment
- 20-25 MOAs out right now
- 2020 MOA (<u>link</u>) on the <u>Virginia Interoperability</u> website or can contact Rich Schoonover
  - Will need to be signed and returned
- Mr. Elias recommended RPAC-I Chairs send out to their stakeholders to get the process started
- Site survey required before equipment installation can be scheduled
- Initial training provided by install staff at installation
- Additional training provided in a return visit
- COMLINC Training Committee completing updated training materials
  - Mr. Werner asked about video training. Mr. Schoonover confirmed that is desired and possible.
  - Ms. Parsons noted there will be training targeted at different user groups (telecommunicators, technical users, field users)
- VSP Division Dispatch centers will start MOA-required roll-calls soon

#### Staffing

- 4 positions allocated
- 2 hired employees
- 1 in background
- Locality sites that have been updated How are they communicating with VSP?
  - Same procedure in place as before call and have a patch
  - Currently piloting in two Divisions to have an RF resource available
    - Patch first, then phone call or console to console, and can be done from the division
    - Pilot will help develop policies/procedures
    - Learning from localities who have setup permanent patches between systems

#### Training

- COMLINC Training Committee
  - Developing training material, roll calls, etc.
  - Video training will be available
  - Different levels of trainings for end users
    - Dispatcher, Technical, Field Users
- Agencies without COMLINC
  - Have reached out to at least 3 localities so far

### SHSP Grant Discussion (Mike Keefe, VDEM)

- Due April 30, 2021
- Process
  - Send all grant processes out and have the consolidated and aggregated
  - Program managers will score
- SIEC will score communications-related grants

### Statewide Response Updates: Protests, Inauguration (Mike Keefe, VDEM)

- Recent events reinforce need to plan ahead for communications
  - ICS-205 communications plans drafted/imagined for wide range of events
  - Intentionally interoperable radio subscriber programming
  - Use of COMLINC
- Inauguration and January 6, 2021 Event
  - 2 separate type of events
  - VDEM and VSP seeing these events daily and/or weekly
  - communications planning is imperative
  - Emergent Event January 6, 2021
    - Phone call requesting a channel for VSP to talk to D.C.
    - Highlighted need for imaginative communications pre-planning
- Inauguration
  - Extensive traffic control involved multiple agencies who needed to communicate and coordinate
  - Large events involve multiple backup and expansion channels and in this case all got used
  - With the added complexity of traffic control points, concern if there would have been capacity to cover another emerging emergency
  - Multiple technologies (not just voice radio) highlighted need for Virginia SCIP to consider all forms of emergency communication/technology/methods
  - Idea to have pre-staged, basic communications plans to handle responses at local, regional, and state-supported levels
- D.C. heavily uses encryption
  - Had to use a city-wide channel numerous agencies operating on one talk-group
    - System was busy (users), but didn't get a lot of busies (resource exhaustion)
- Discussion
  - Change from 2017 to 2018 from lessons learned in Charlottesville was great
  - Can capture some of these lessons learned from the D.C., Nashville events, etc.
  - Mr. Werner noted planning goes beyond just a "205," but requires a

coming together of all the planning resources in advance of events

- SCIP Update/Plan to Finalize (Terry Hall, Chair)
  - Had a good draft under previous SWIC, Mr. Crabbs
  - Now moving forward to put the finishing touches on it
    - Subject-matter expert (SME) subcommittee was formed will be reaching out soon to the committee members and have a meeting to get a "draft" finished to present to the SIEC
    - Those interested in participating in the communications grants SME subcommittee, send email to Terry Hall, Shawn Talmadge, or Gabe Elias
    - What can we solve on the pre-arranged agreements for communications?
  - Mr. Elias: Current SCIP set that up as our work plan, updated it yearly and measure the success
- Public Comment (Terry Hall, Chair)
- Closing Remarks
  - Terry Hall
    - Hampton Roads area looking into replacing/forklifting <u>ORION</u> network in some type of capacity
      - CTA is the consultant
      - Originally funded with UASI money
  - Charles Werner
    - Thanks to Mr. Hall for his leadership
    - Great SWICs in the past and Mr. Elias will be great with his knowledge
    - Discussion on the positive future COMLINC and FirstNet in the Commonwealth
  - Earl Sharp (VDOT)
    - RFI (<u>link</u>) on VDOT's land mobile radio (LMR) system
    - Excited about brining on COMLINC
    - PTT vs. LMR
      - LMR shouldn't go away, but how to integrate it to have effective interoperability on the ground
    - Hurricane season coming up response and recovery aspects
  - Shawn Talmadge
    - Excited to get the SIEC back together and hope to see everyone at Fall APCO/NENA/Interoperability Conference

Adjourned at 11:57 AM April 21, 2021

Membership and attendance follows:

#### Membership; Appointment (BOLD - PRESENT)

- 1. Secretary of Public Safety and Homeland Security, or his or her designee
  - a. Shawn Talmadge
- 2. Superintendent, Virginia State Police, or his or her designee
  - a. Captain Bradshaw
- 3. Director, Virginia Department of Fire Programs or his or her designee;
- 4. State Coordinator, Virginia Department of Emergency Management, or his or her designee
  - a. Mike Keefe
- 5. Director, Virginia Department of Health Office of EMS, or his or her designee
  - a. Karen Owens
- 6. Director, Virginia Department of Health Office of Emergency Preparedness, or his or her designee
  - a. Brad Bradley
- 7. Adjutant General of the Department of Military Affairs, or his or her designee
  - a. Michael Pittman
- 8. Chief Information Officer, Virginia Information Technology Agency, or his or her designee;
- 9. Commissioner, Virginia Department of Transportation, or his or her designee
  - a. Earl Sharp
- 10. State Forester, Department of Forestry, or his or her designee;
- 11. SWIC (ex officio) Vacant until 4/26/21
- 12. a representative of Region 1 Regional Preparedness Advisory Committee Interoperability (RPAC-I), appointed by Region 1 RPAC-I
  - a. Charles Smith
- 13. a representative of Region 2 RPAC-I, appointed by Region 2 RPAC-I
  - a. William Martin
- 14. a representative of Region 3 RPAC-I, appointed by Region 3 RPAC-I
  - a. Gabe Elias
- 15. a representative of Region 4 RPAC-I, appointed by Region 4 RPAC-I
- 16. a representative of Region 5 RPAC-I, appointed by Region 5 RPAC-I
  - a. Terry Hall
- 17. a representative of Region 6 RPAC-I, appointed by Region 6 RPAC-I
  - a. Rodney Thompson
- 18. a representative of Region 7 RPAC-I, appointed by Region 7 RPAC-I;
- 19. a representative of Virginia Association of Counties
- 20. a representative of Virginia Association of Chiefs of Police
  - a. Dana Schrad
- 21. a representative of Virginia Association of Campus Law Enforcement Administrators
  - a. Chief Craig Branch
- 22. a representative of Virginia Fire Chiefs Association
  - a. John Prillaman
- 23. a representative of Virginia Association of Government EMS Administrators;
  - a. Richard Troshak
- 24. a representative of Virginia NENA
  - a. Stephen Willoughby
- 25. a representative of Virginia APCO
  - a. Jeff Flournoy

### 26. a representative of Virginia Municipal League

- a. Michelle Gowdy
- 27. a representative of Virginia Local Government IT Executives;
- 28. a representative of Virginia Sheriff's Association
  - a. Terry Hall
- 29. a representative of Virginia State Firefighters Association;
- 30. a representative of Virginia Amateur Radio Emergency Services/RACES
  - a. Dr. Joe Palsa, K3WRY
- 31. a representative of Virginia Professional Firefighters;
- 32. a representative of the Virginia State Police Association;
- 33. a representative of Tribal governing councils, or his or her designee;
- 34. a representative of the State Council of Higher Education;
- 35. a representative of the Virginia Military Advisory Council.

### **Additional Attendees and Alternates Present**

- Virginia State Police
  - Richard Schoonover
- Virginia Fire Chiefs Association
  - Charles Werner
- DHS CISA ECD
  - o Tom Gagnon
- First Responder Network Authority
  - Lori Stone
- FirstNet / AT&T
  - Alex Rafii
  - o Paul Hunt
  - Bill Tegethoff
  - Celia Carmo-Bryfogle
  - o Joe Shahoud
- CTA Consultants
  - Cheryl Giggetts